

Fig. 1

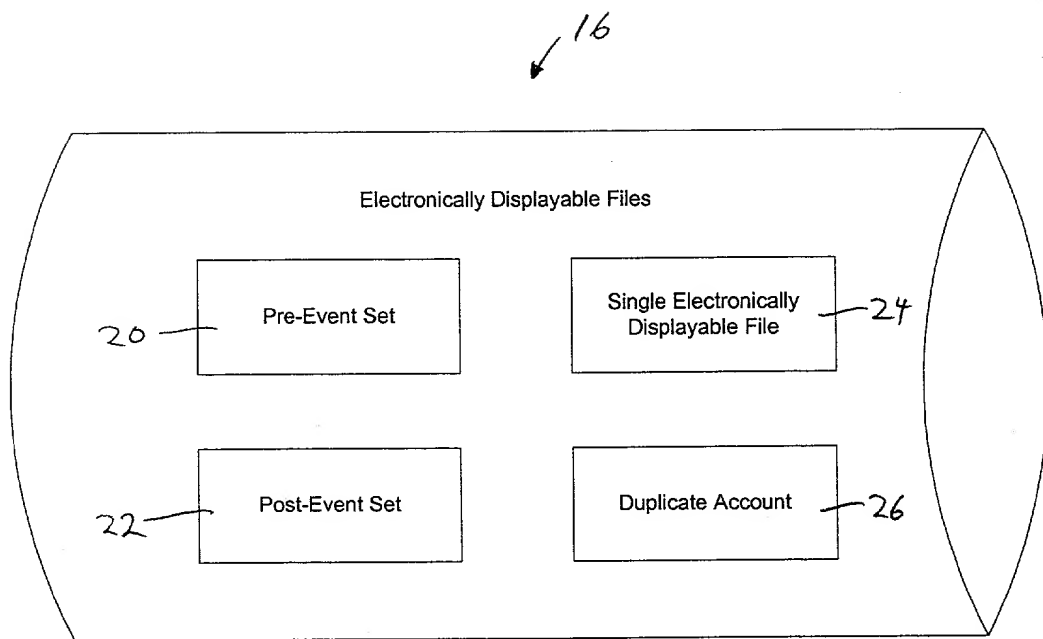


Fig. 2A

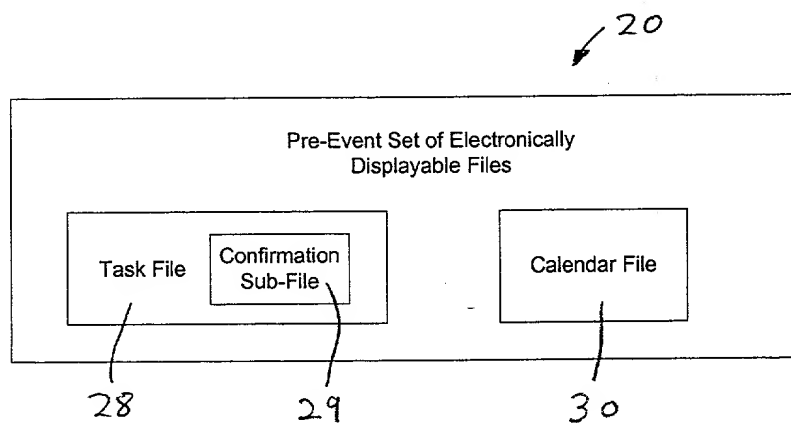


Fig. 2B

20250827-021503

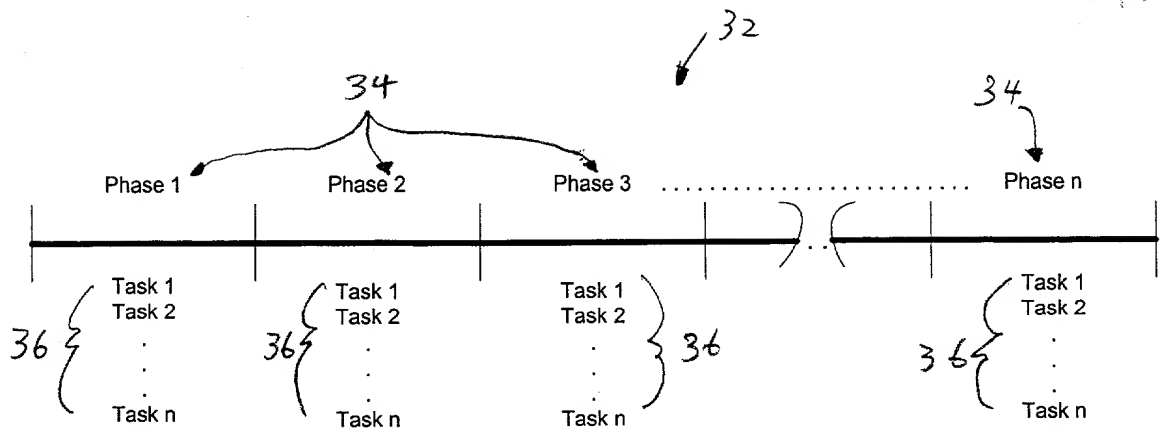


Fig. 3

20251201 8448860

Practitioner Provides Diagnosis and Recommended Treatment for a Medical Event to Patient with Practitioner's Code for Logging into Healthcare Information Provider System

Patient Logs into the Healthcare Information Provider System Inputting Practitioner's Code and Practitioner's Diagnosis and Treatment

Healthcare Information Provider System Determines a Treatment Pathway Related to the Diagnosis and Treatment for Guiding the Patient Through the Medical Event

Healthcare Information Provider System Displays the Treatment Pathway Timeline Display with a Plurality of Time-sequenced Phase Images Corresponding to Time-Sequenced Phases of Health Information

Patient Interactively Views the Treatment Pathway Timeline Display and Accesses Health Info. by Interacting with the Corresponding Time-sequenced Phase Images

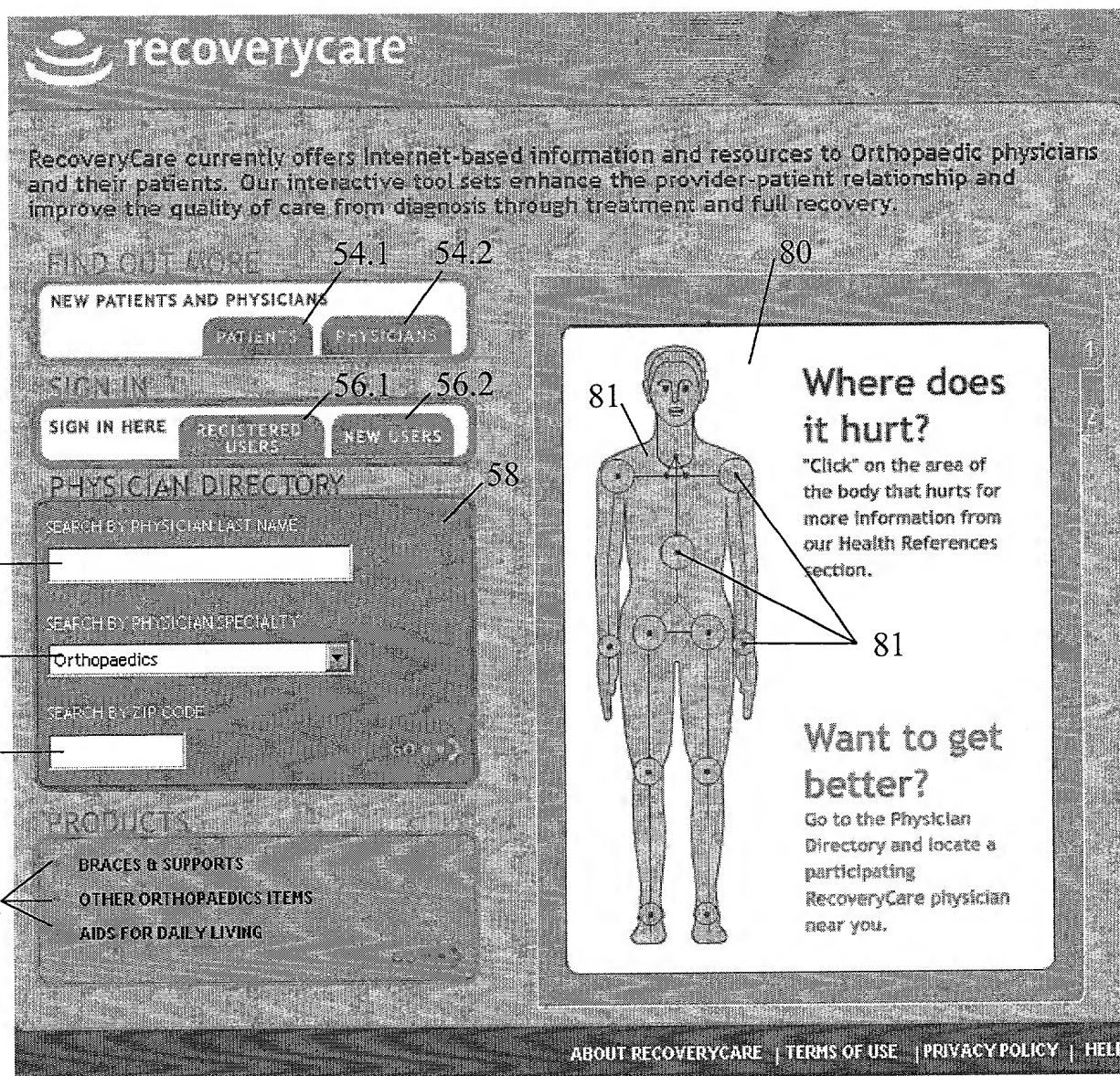
Patient Is Instructed to Perform a Predetermined Task

Patient Confirms Completion of Predetermined Task

Fig. 4




2015.02.20 13:44:36



52

Fig. 5

205120" B 2448860



**Richard M. Konsens, M.D.**  
Jewett Orthopaedic Clinic  
3403 Technological Avenue  
Suite 4  
Orlando, FL 32817  
Phone Number: 407.380.6705  
Fax Number: 407.381.1971

Physician  
Home

Go to M.D. Directory

Registered Users \* New Users

Curriculum Vitae How to Find My Office

### General Information

Dr. Konsens is a member of the Jewett Orthopaedic Clinic.

The Jewett Orthopaedic Clinic has been an integral part of traditional health care in Central Florida for 60 years. It was founded in 1936 by Dr Eugene L. Jewett who is known the world over as a pioneer in Orthopaedic care. As the group expanded and added more physicians, the pioneering spirit remained and flourished. Being recognized as leaders, the Jewett Clinic has been selected to serve as team Physicians to the NBA's Orlando Magic, Orlando Solar Bears, Orlando Miracle, University of Central Florida, and Rollins College.

### Specialty

Orthopaedics

### Special Interest

Total Knee Replacement  
Sports Medicine

Learn More About

Artificial Knee Replacement

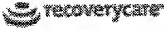
Bookmark this site

### Introduction

A distinguished surgeon, Dr. Konsens is an Ivy League graduate from Dartmouth College where he was the captain of the track team. He received his medical degree from the Mt. Sinai School of Medicine New York City in 1984 and completed his orthopedic training at Case Western Reserve University.

Dr. Konsens has published over 20 articles on varied orthopedic topics including knee replacement and sports medicine and is an active lecturer. He conducts a monthly seminar on knee arthritis at Winter Park Memorial Hospital. Dr. Konsens has also been involved in a number of clinical research endeavors and is a Diplomate of the American Academy of Orthopaedic Surgery and American Board of Forensic Medical Examiners.

Dr. Konsens and his wife, Michelle, are the proud parents of two young boys, Hunter and Kyle.

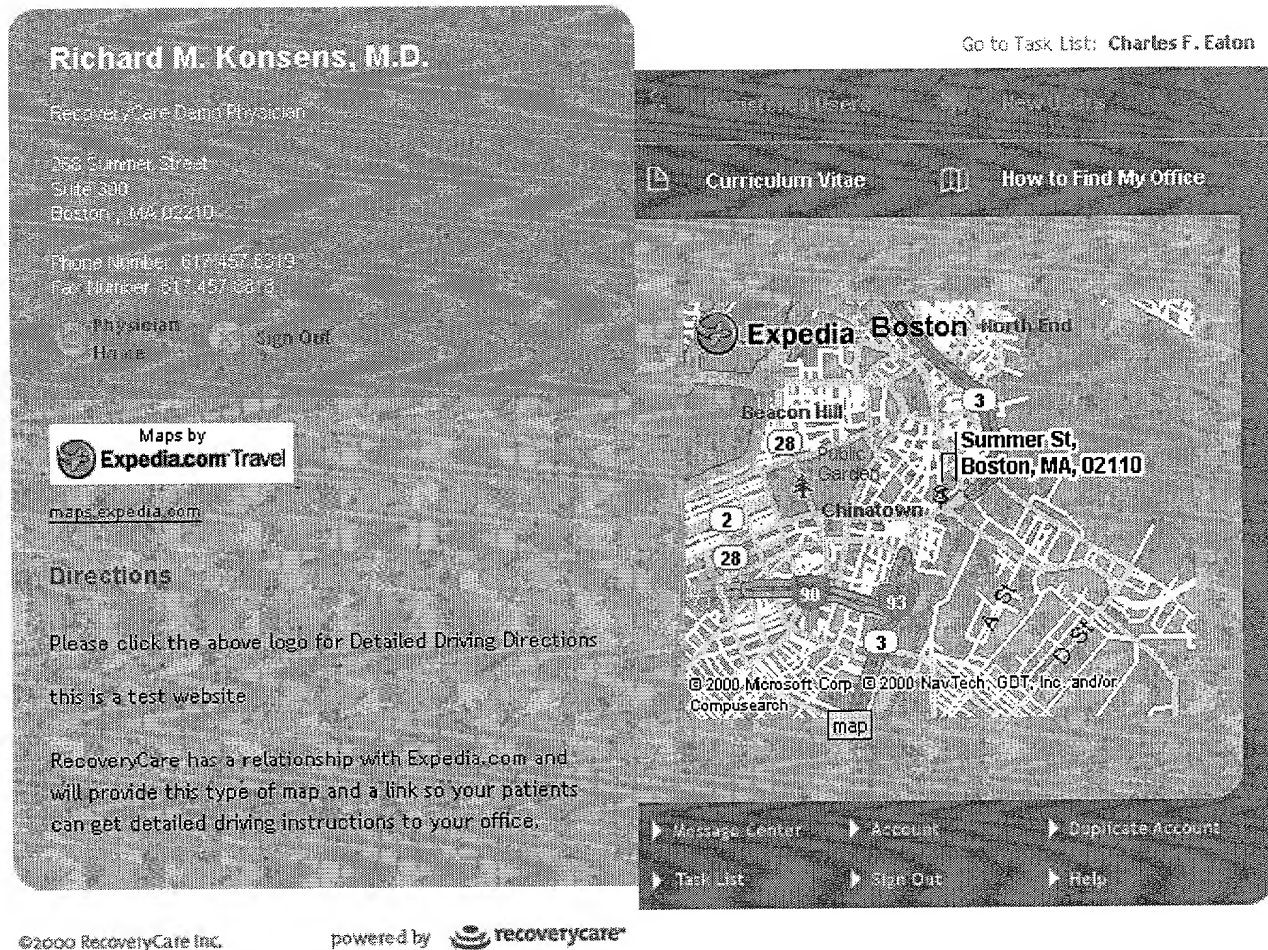
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70

Fig. 6A

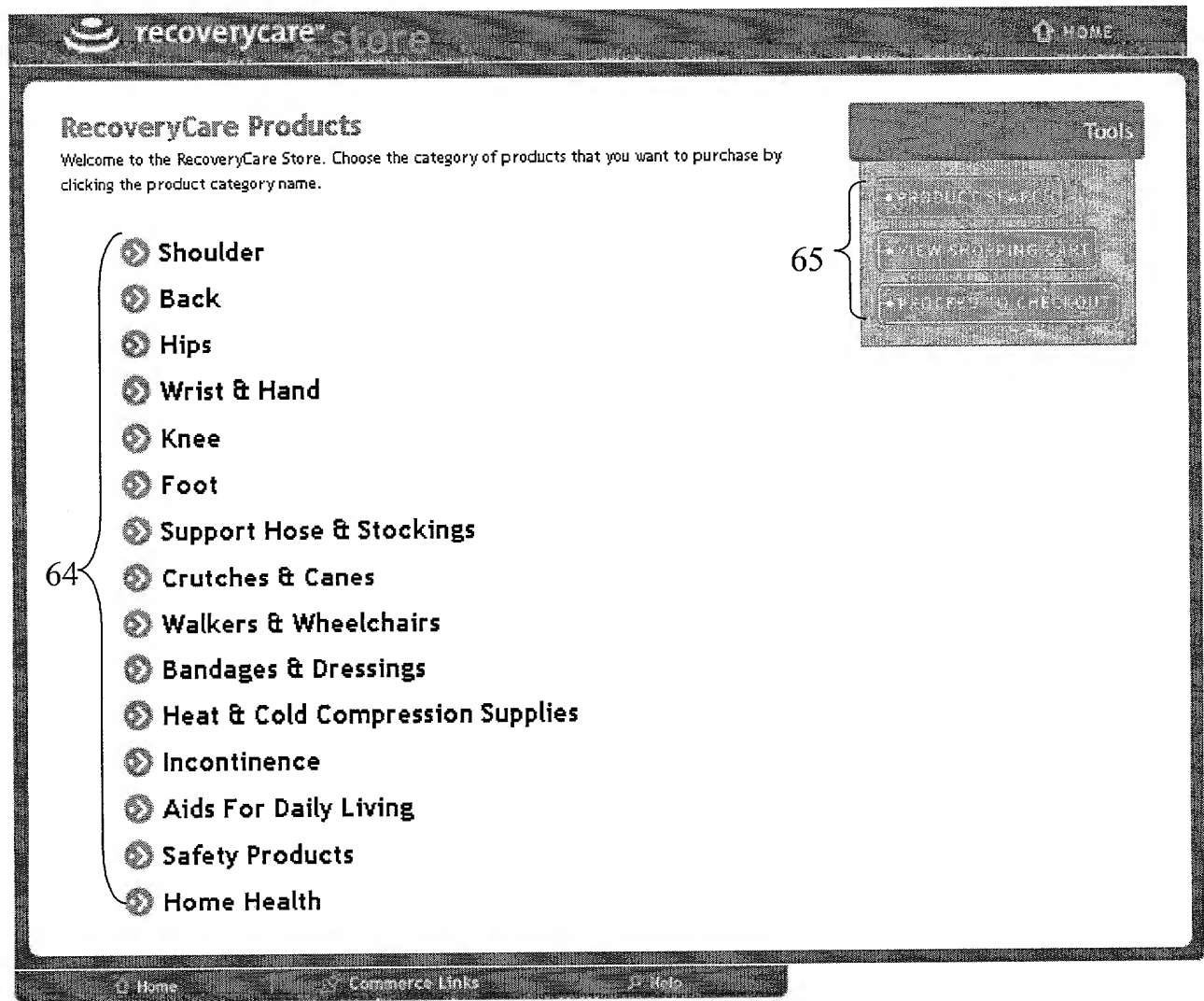
71

205720" B248860



72

Fig. 6B



63

Fig. 7A



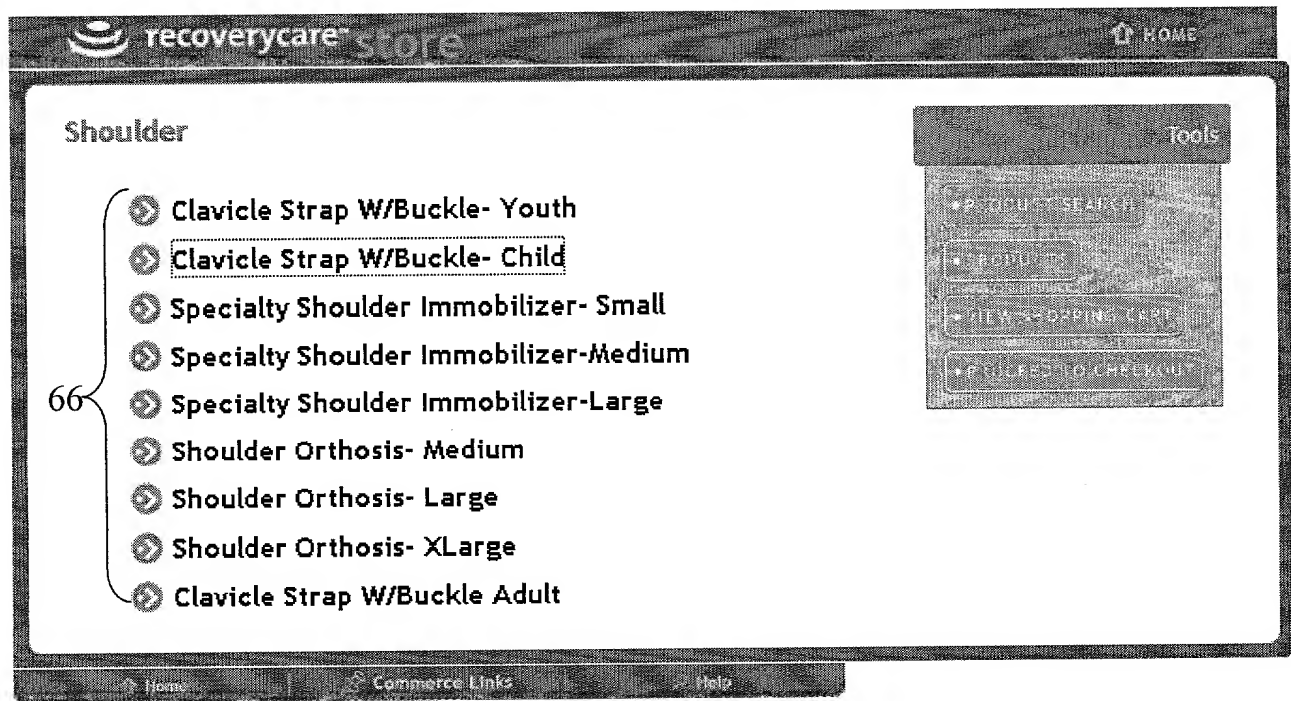
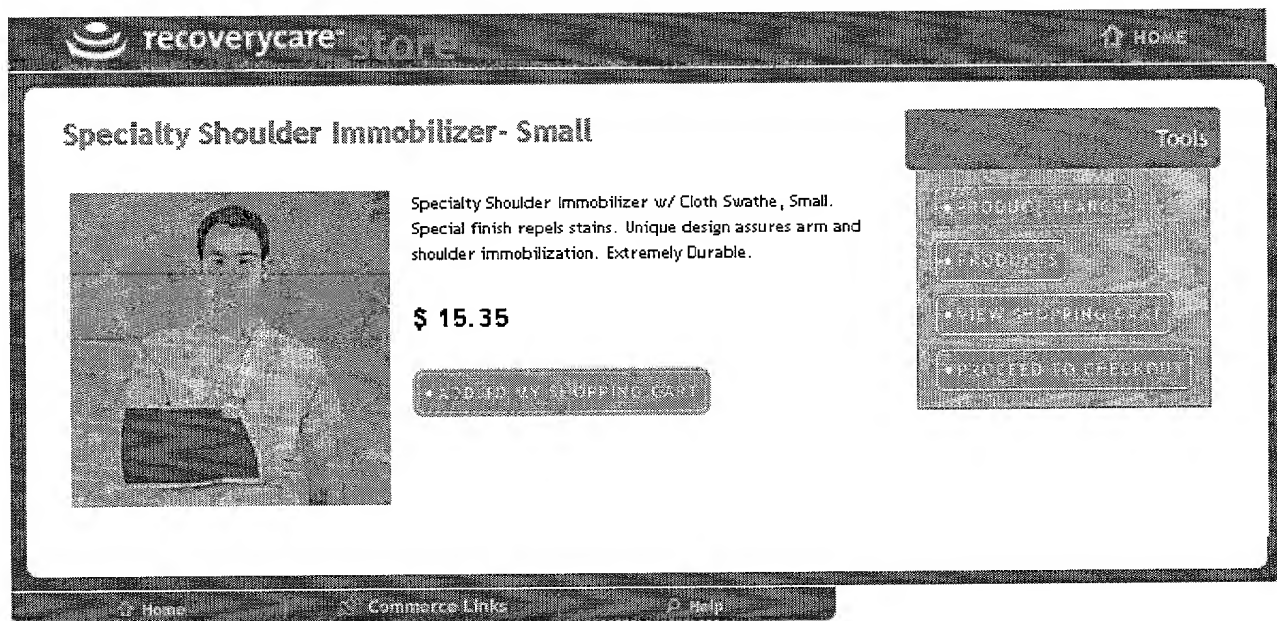


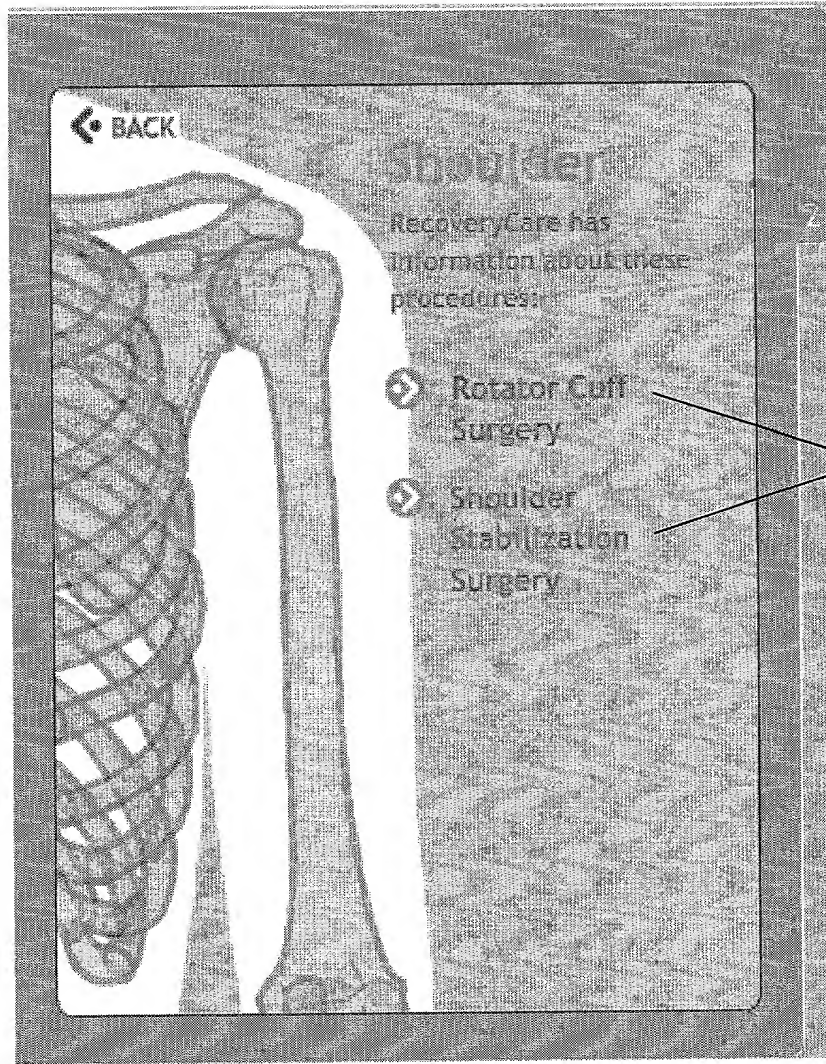
Fig. 7B

205120" B243660



67 ↗

Fig. 7C



82

Fig. 8A

83

205720" B2448860

## Health References



### A Patient's Guide to Rotator Cuff Surgery

#### Introduction

A healthy shoulder joint works like a very elegant and complex piece of machinery. Its design allows freedom of arm and hand movement in many positions. This range of motion makes it possible to complete daily activities such as reaching, lifting, and dressing. The design of the shoulder provides a large amount of range of motion but not much stability. As long as the parts of this elegant machine are working in harmony, the shoulder can move freely and painlessly.

84

Healthy rotator cuff tendons are an important part of a healthy shoulder. The tendons are at risk of degeneration from wear and tear, especially with overhead activities. A condition known as impingement can squeeze the rotator cuff tendons between the bones of the shoulder, subjecting these tendons to injury. The rotator cuff tendons are also subject to degeneration as we age. When an injury

83

Fig. 8B



Fig. 1



Fig. 2



Fig. 3



Fig. 4



Fig. 5



Fig. 6



Fig. 7



Fig. 8



Fig. 9

85



Fig. 10



Fig. 11



Fig. 12



Fig. 13



Fig. 14



Fig. 15

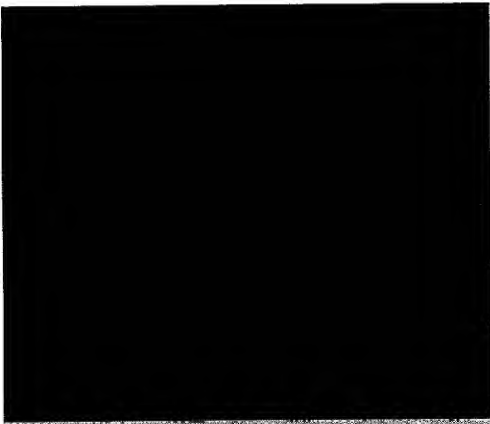


205120" 82448860

[Home](#) [Physician Directory](#) [Store](#)

# Health References

[Back to A Patient's Guide to Lumbar Fusion](#)



85.1

Fig. 8 Video clip of annular tear

Observe the annulus as it tears.




Fig. 1




Fig. 2

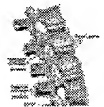


Fig. 3




Fig. 4




Fig. 5




Fig. 6




Fig. 7

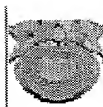


Fig. 8




Fig. 9




Fig. 10




Fig. 11




Fig. 12




Fig. 13




Fig. 14

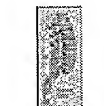
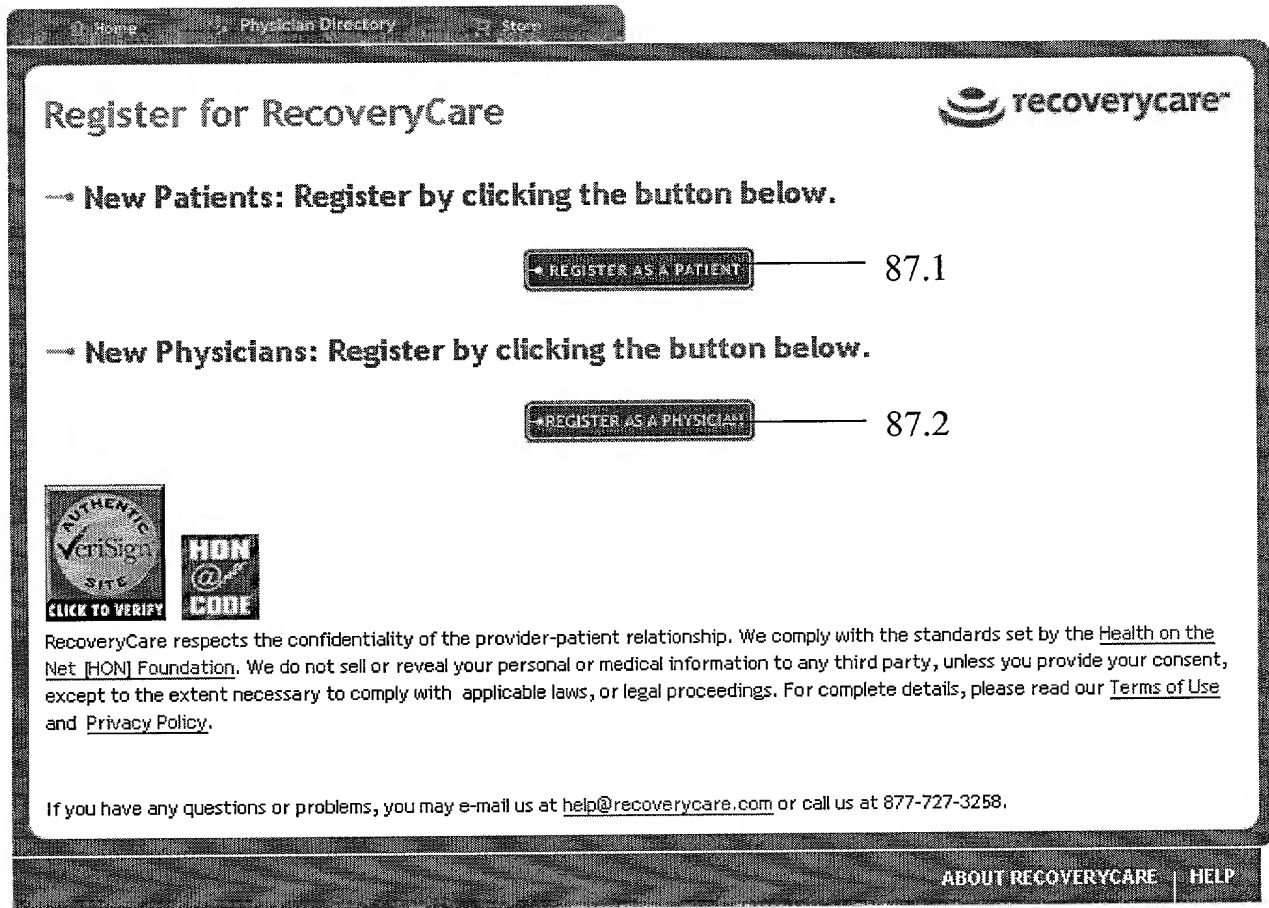


Fig. 15

83

Fig. 8C

205720" B44866



86

Fig. 9A

Home Physician Directory Store

## Welcome to RecoveryCare

You should have received the information required to register from your RecoveryCare Physician.  
Enter the Physician Code, then "click" on the pull down menus to enter your Diagnosis and Treatment.

PLEASE ENTER YOUR PHYSICIAN'S CODE

89

DIAGNOSIS

90 Arthritis

RECOMMENDED TREATMENT

91 Total Knee Replacement

REGISTER AS A PATIENT

ABOUT RECOVERYCARE TERMS OF USE PRIVACY POLICY HELP

88

92

Fig. 9B

205720" B2448860

94

Home Physician Directory Store

## Patient Registration

recoverycare™

### Personal Profile

Step 1 2 3

Please enter the following information to join RecoveryCare. Fields indicated by an asterisk are required.

Name

FIRST NAME \* MI LAST NAME \*

Address

STREET ADDRESS LINE ONE \* STREET ADDRESS LINE TWO optional

CITY \* STATE \* ZIP CODE \*

Contact Numbers

DAY TIME TELEPHONE NUMBER \* EVENING TELEPHONE NUMBER

E-MAIL ADDRESS \*

ABOUT RECOVERYCARE TERMS OF USE PRIVACY POLICY HELP

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Fig. 9C

[Home](#) [Physician Directory](#) [Store](#)



## Patient Sign in

Your User Name

We have suggested a user name below, but you can create your own (from 5 - 20 characters, numbers and letters only, no spaces).

SUGGESTED USER NAME

BACK FINISH

Step 1 2 3

## Create your password

Enter a password (from 8 - 15 characters, using letters and numbers only). Please note this password is case sensitive.

ENTER A PASSWORD

CONFIRM YOUR PASSWORD

BACK FINISH

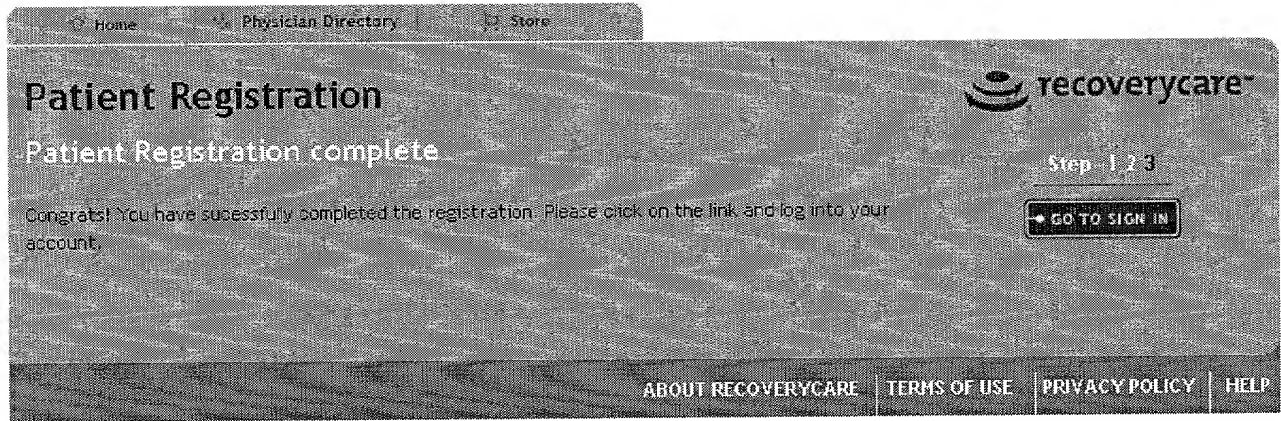
[ABOUT RECOVERYCARE](#) [TERMS OF USE](#) [PRIVACY POLICY](#) [HELP](#)

95

Fig. 9D



2025.02.20 08:44:55



98

Fig. 9E

205120 B 2448860

Home Physician Directory Store

# Welcome to RecoveryCare

Please Sign in

ENTER YOUR USER NAME

ENTER YOUR PASSWORD

Please remember that your Password is case sensitive.

Forgot your user name or password?  
Please call our Help Desk at 1.877.727.0258

**AOL USERS:** In order to sign in, please minimize AOL and open RecoveryCare.com in Internet Explorer (IE) or Netscape.

[ABOUT RECOVERYCARE](#) | [TERMS OF USE](#) | [PRIVACY POLICY](#) | [HELP](#)

99

Fig. 9F

205720" B2448860

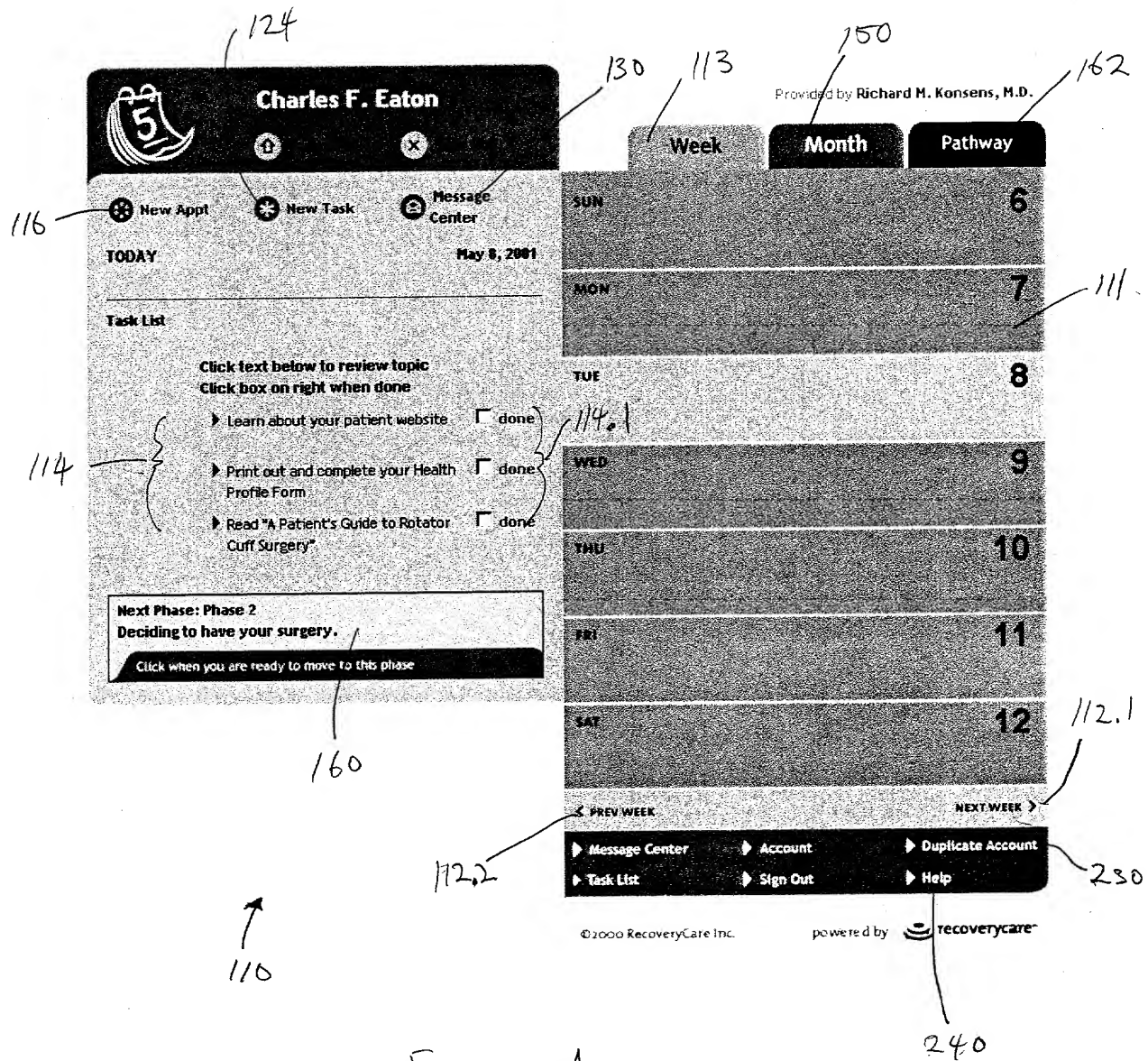


Fig. 10A



205120" B/H3B60

**Charles F. Eaton**

Prepared by **Richard M. Konsens, M.D.**

Task List

Sign Out

Week

Month

Pathway

Back

New Appointment

New Task

Message Center

Today is May 8, 2001

Save & Close Item

Delete This Item

Appointment

Appt. Name:

Location:

This Appt. Starts: May 8 2001 at 11:00 am

Duration: Days Hours Minutes All Day Event ☐

Remind Me About This Item on My Calendar

☒ Never ☐ Every Day Until Done

Only as Shown Below

☐ Once, On: ☐ Every Day Until:

May 8 2001

Save & Close Item

Delete This Item

Message Center

Account

Duplicate Account

Task List

Sign Out

Help

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118

Fig. 10B


2005T20" B4443360

128

129

126

Fig. 10C

**Charles F. Eaton**

Prepared by Frank Pedlow, MD

WeekMonthPathway

< Back

New Appt.

\* New Task

Message Center

Today is June 19, 2001

✓ Save & Close Item

✗ Delete This Item

Task

☐ This Rem is Done

Task Name:

This Rem Starts: Jun 19 2001

This Rem is Due: Jun 19 2001

Remind Me About This Item on My Calendar

☒ Never

☐ Every Day Until Done

Only as Shown Below

☐ Once, On:


☐ Every Day Until:

Jun 19 2001

✓ Save & Close Item

✗ Delete This Item

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▶ Message Center

▶ Account

▶ Duplicate Account

▶ Task List

▶ Sign Out

▶ Help

09344-0100

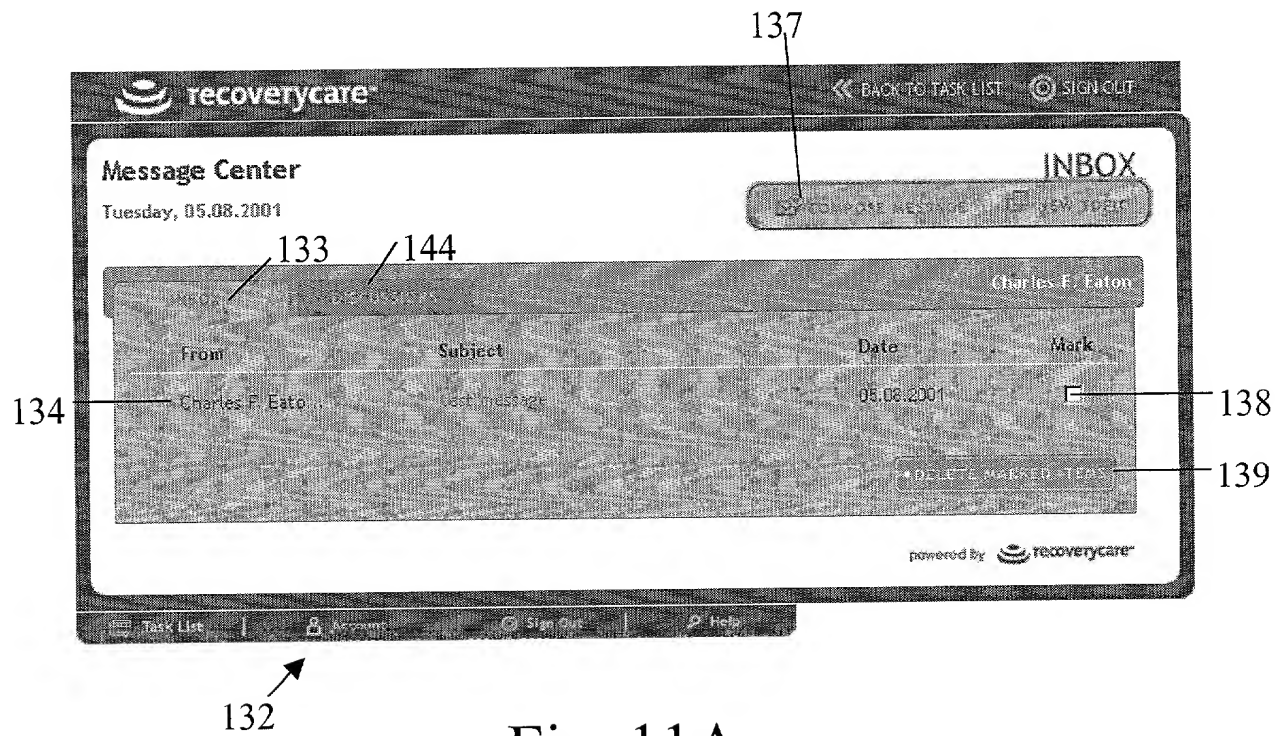


Fig. 11A

2025T20" 82448850

134

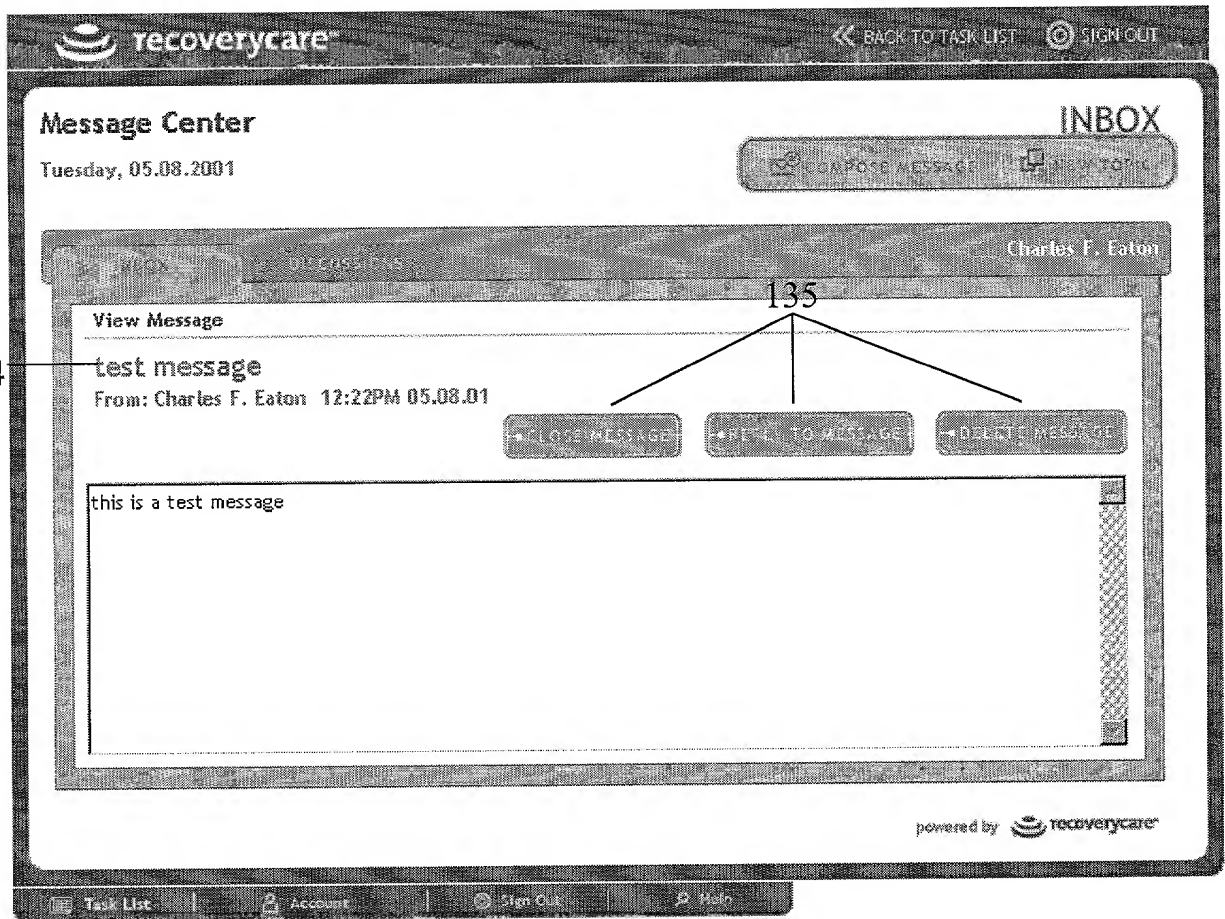


Fig. 11B

20251201 14:44:36

136

recoverycare®

BACK TO TASK LIST SIGN OUT

Message Center

Tuesday, 05.08.2001

INBOX

COMPOSE MESSAGE NEW TOPIC

Charles F. Eaton

Reply To Message

Original Message: test message, from Charles F. Eaton

this is a test message

To: CEaton100

Subject: RE:test message

CANCEL REPLY SEND REPLY

Your Reply

powered by recoverycare®

Task List Account Sign Out Help

140.1

140

Fig. 11C

205720 3448860

141

recoverycare

BACK TO TASK LIST SIGN OUT

Message Center

Tuesday, 05.08.2001

INBOX

COMPOSE MESSAGE

Charles F. Eaton

Compose Message

To:

Subject:

SEND MESSAGE

Message

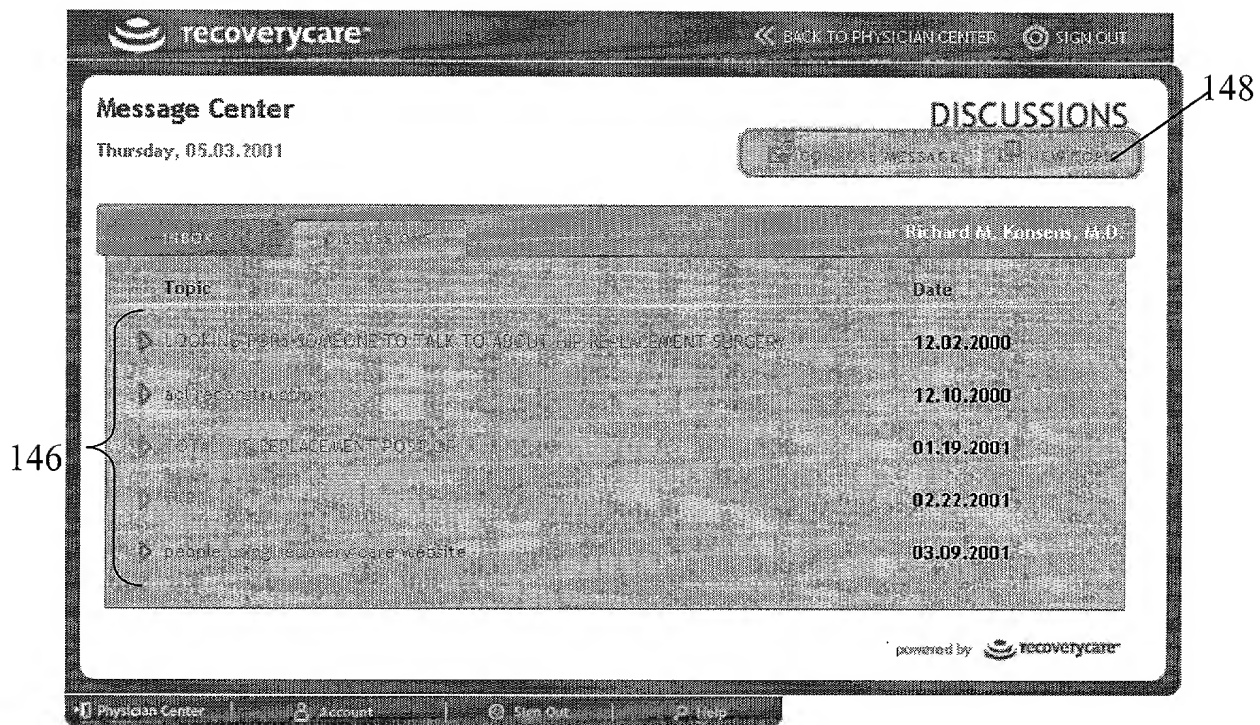
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Task List Account Sign Out Help

Fig. 11D



20251208 044836



145

Fig. 11E

205120-844880

149

recoverycare

BACK TO TASK LIST SIGN OUT

Message Center  
Tuesday, 05.08.2001

DISCUSSIONS

CREATE NEW MESSAGE NEW TOPIC

Charles Eaton

Create New Topic

Subject: this is a test

CREATE TOPIC

Please enter text for the first post in the new topic

this is a test discussion posting

powered by recoverycare

Task List Account Sign Out Help

Fig. 11F



209720" B44B360

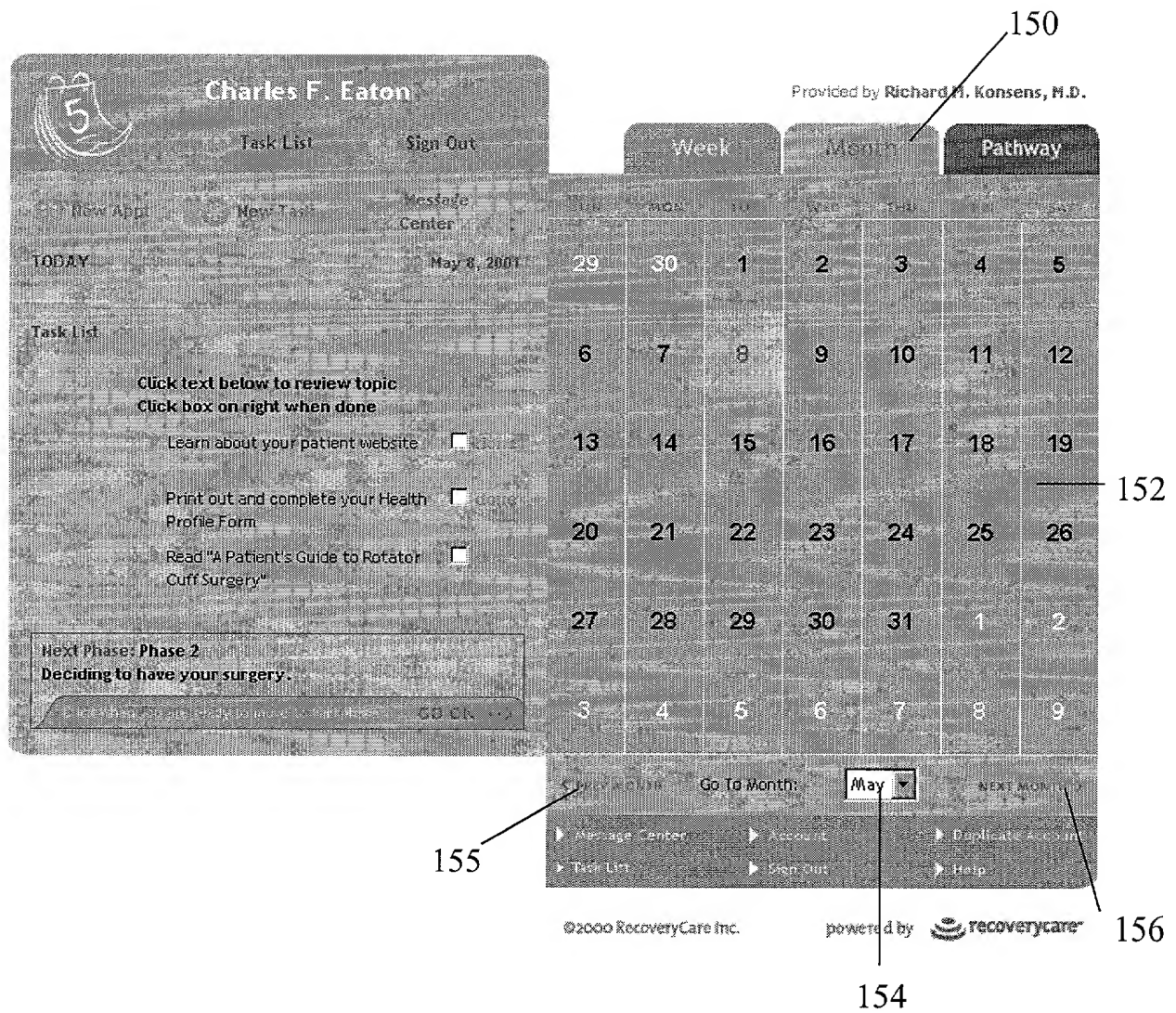
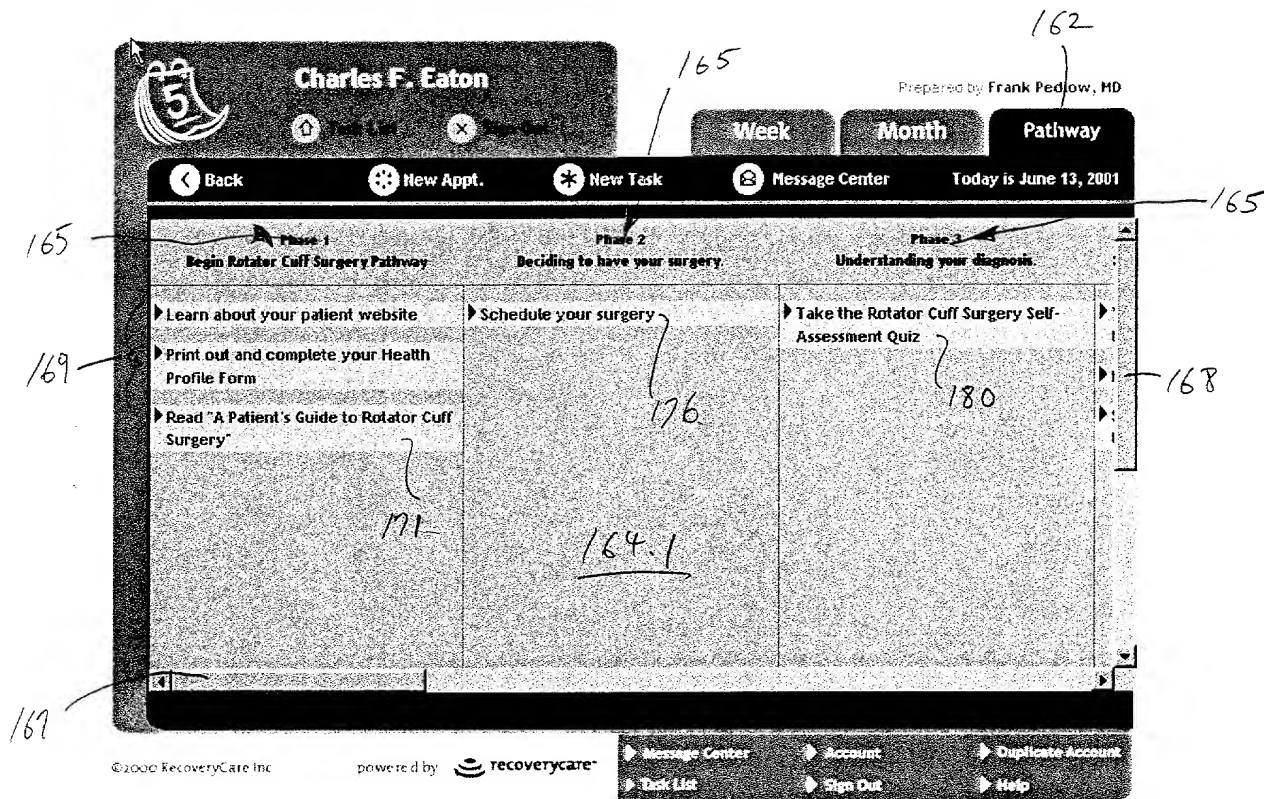


Fig. 12

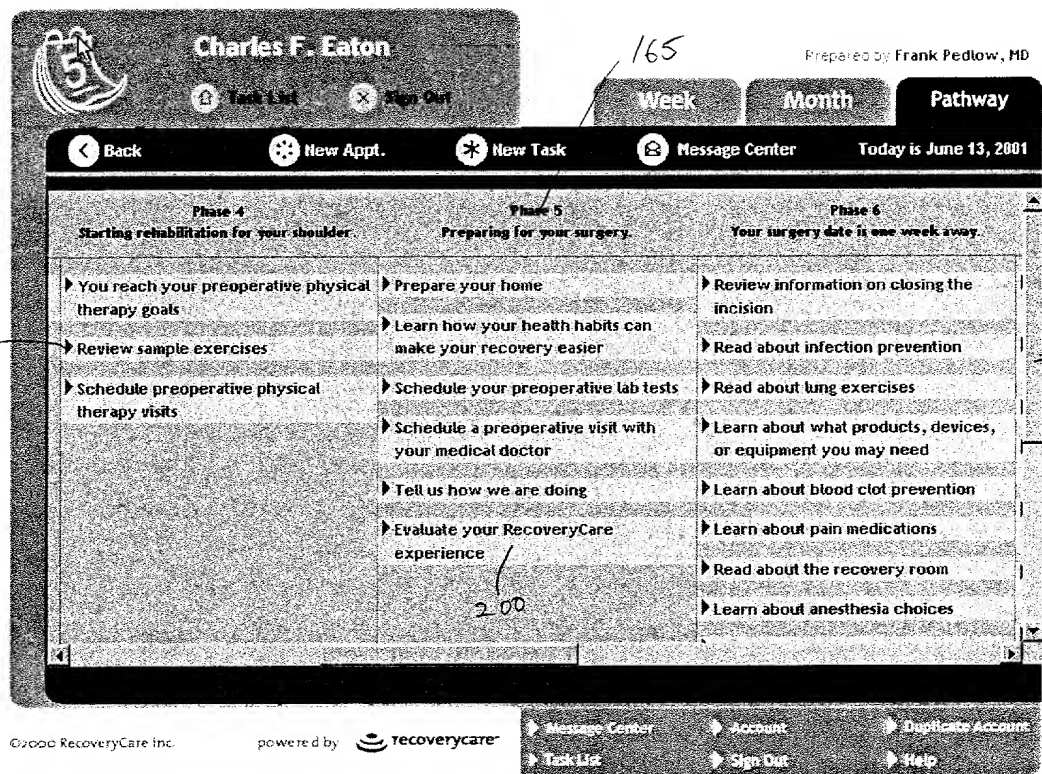
205720 2449860



164

Fig. 13A


205720" B248860




164


Fig. 13B

205720" B443360



**Charles F. Eaton**

 Task List


 Sign Out


Prepared by Frank Pedlow, MD


Week


Month

Pathway

 Back

 New Appt.


 New Task

 Message Center

Today is June 13, 2001

| Phase 7<br>Getting ready to go to the hospital. Print<br>pertinent information to bring with you.   | Phase 8<br>Starting recovery and rehabilitation<br>after your surgery.                   | Phase 9<br>Returning home from the hospital.   |
|---|--|--|
| <div><div>▶ Fill out and sign your medical records<br/>release</div><div>▶ Make sure that you have the products,<br/>devices, or equipment you need</div><div>▶ Get your prescriptions</div><div>▶ Get your schedule of follow-up<br/>appointments</div><div>▶ Print and review instructions for after<br/>surgery</div><div>▶ Print and review information on what<br/>to expect after surgery</div><div>▶ Print and review information on leaving</div></div> | <div><div>▶ See your physical therapist before<br/>going home</div></div> <div>206</div> | <div><div>▶ Review how to take care of your<br/>incision</div><div>▶ Review instructions for after surgery</div><div>▶ Review and print out sample exercises<br/>to bring with you to outpatient<br/>physical therapy</div><div>▶ Evaluate your hospital stay</div></div> <div>2/2</div> |

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▶ Message Center

▶ Task List

▶ Account

▶ Sign Out


▶ Duplicate Account



▶ Help





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Fig. 13C

205720" B44860


 **Charles F. Eaton** Prepared by Frank Pedlow, MD




 Task List  Sign Out Week Month Pathway




 Back  New Appt.  New Task  Message Center Today is June 13, 2001

| Phase 9<br>Returning home from the hospital   | Phase 10<br>Progressing through your recovery                              | Phase 11<br>Getting ready to be discharged<br>from supervised services  |
|---|--|---|
| <ul style="list-style-type: none"><li>▶ Review how to take care of your incision</li><li>▶ Review instructions for after surgery</li><li>▶ Review and print out sample exercises to bring with you to outpatient physical therapy</li><li>▶ Evaluate your hospital stay</li></ul> | <ul style="list-style-type: none"><li>▶ Make return appointments</li></ul> | <ul style="list-style-type: none"><li>▶ Understand your advanced exercise program</li><li>▶ Read about things to watch for</li><li>▶ Read about "What to do" and "What not to do"</li><li>▶ Evaluate your RecoveryCare experience</li></ul> |

2/8

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 Message Center  Account  Duplicate Account

 Task List  Sign Out  Help

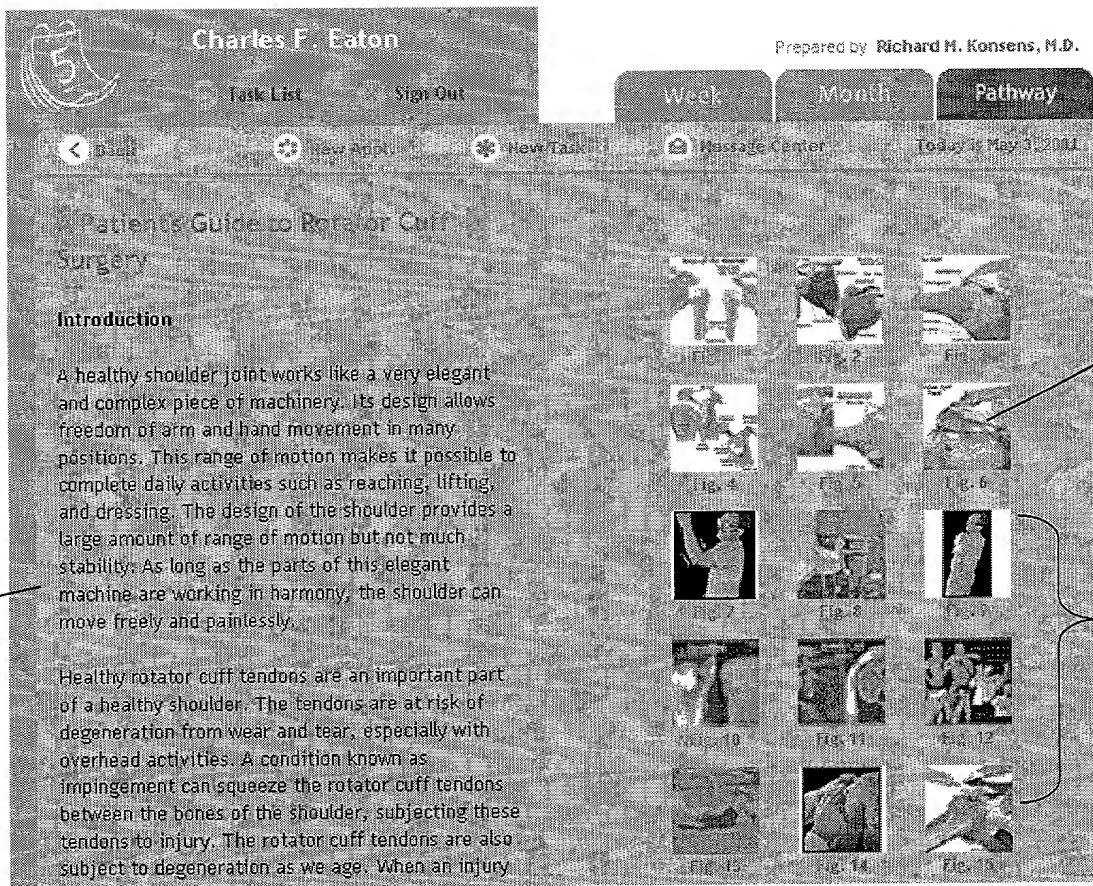
164

Fig. 13 D



205T20" B2448860

173.1



174

173.2

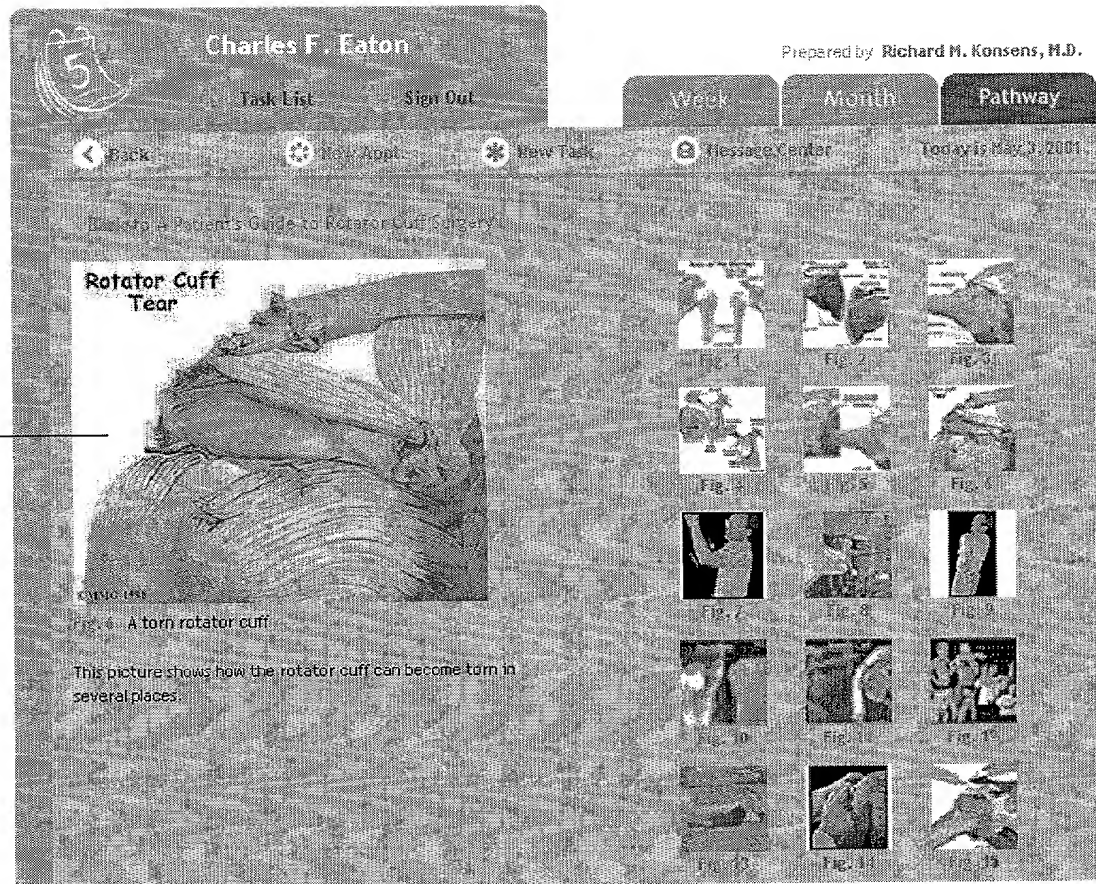


172

Fig 14A

205720-B2448860

174.1



172

Fig. 14B

Charles F. Eaton

Prepared by Richard M. Konsens, M.D.

Task List

Sign Out

Week

Month

Pathway

Back

New Appt.

New Task

Message Center

Today is May 8, 2001

Save & Close Item

Delete This Item

### Pathway Task

☐ This Item is Done

Title: Schedule your surgery

More Info: Schedule surgery

This Item is Due: May 8, 2001

### Appointment

Appt. Name: appointment for surgery

Location: boston office

This Appt. Starts: May 8 2001 at 00:00 pm

Duration: Days Hours Minutes All Day Event ☐

### Remind Me About This Item on My Calendar

☒ Never

☐ Every Day Until Done

Only as Shown Below

☐ Once, On:

☐ Every Day Until:

May 8 2001

Save & Close Item

Delete This Item

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Message Center

Account

Duplicate Account

Task List

Sign Out

Help

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Fig. 15



205T20" B 2448660

5

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Calendar Sign Out Week Month Pathway

Back New Appl. New Task Message Center Today is May 3, 2001

### Rotator Cuff Surgery Preoperative Self Assessment Quiz

In completing your Phase 1 task list, you read **A Patient's Guide to Rotator Cuff Surgery**. Answering the questions below will give you and your physician an idea of your knowledge of your condition. After completing this quiz to your satisfaction, click the **Submit** button at the bottom of your screen. If you are not satisfied with your answers, click the **Reset** button to clear the fields so that you may start over.

Please submit this quiz *only once*. If you wish to see your quiz results, please contact your physician. If you would like to review your patient guide before completing this quiz, click on the **Pathway** tab at the top of your screen and go to the **A Patient's Guide** task.

Please mark the correct answer for each question.

1. Which of the following is not a common cause of rotator cuff injury?  
Please select one
2. Symptoms of a complete tear of the rotator cuff include...  
Please select one
3. Common symptoms of a partial tear of the rotator cuff include...  
Please select one
4. All rotator cuff tears require surgical treatment.  
Please select one


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182

Fig. 16

20251201 14:48:50

[Home](#) | [Physician Directory](#) | [Store](#)



## Health References

### Rotator Cuff Surgery Pre-operative Exercises

Here is a list of exercises your doctor or therapist may show you. Do not attempt these exercises without checking with your doctor or therapist first.

- Shoulder Pendulum
- Shoulder Lean
- Shoulder Shrug
- Shoulder Roll
- Shoulder Cane Raise

[ABOUT RECOVERYCARE](#) | [HELP](#)


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Fig. 17A

2025-03-14 14:44:44

[Home](#) [Physician Directory](#) [Store](#)




## Health References

[Back to Rotator Cuff Surgery Pre-operative Exercises](#)


### Shoulder Pendulum

Do 10 to 20 repetitions every few hours, as needed for pain control.



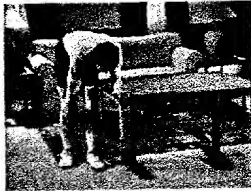
Shoulder pendulum 1

Lean on a table for support.



Shoulder pendulum 2

Relax your arm toward the floor.



Shoulder pendulum 3

Let your arm gently swing in small circles. Repeat in each direction.

Click on each image for a larger view of the image.

[ABOUT RECOVERYCARE](#) [HELP](#)

↑  
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Fig. 17B

205T20" 82448860

5

Charles F. Eaton

Prepared by Richard M. Konsens, M.D.

CalendarSign Out

WeekMonthPathway

BackNew Appt.\* New TaskMessage CenterToday is May 8, 2001

### Physician & Office Staff Evaluation

The satisfaction of our patients is one of our primary concerns. Your comments help us to improve the services we provide. Please fill out this form and rate our services by selecting the response which best suits your experience.

1. How would you rate your physician's willingness/ability to listen to you and answer your questions?
  - ☐ Very Good
  - ☐ Good
  - ☐ Average
  - ☐ Fair
  - ☐ Poor
2. Please rate the friendliness and courtesy of the office staff.
  - ☐ Very Good
  - ☐ Good
  - ☐ Average
  - ☐ Fair
  - ☐ Poor
3. Please rate the amount of time your physician was able to spend with you.
  - ☐ Very Good
  - ☐ Good
  - ☐ Average
  - ☐ Fair
  - ☐ Poor

203

202

Fig. 18



20051220 08:44:50

209

**Charles F. Eaton**

Prepared by **Richard M. Konsens, M.D.**

Task List Sign Out

Week Month **Pathway**

< Back New Appt. New Task Message Center Today is May 3, 2001

### Get products, devices, and equipment before rotator cuff surgery

You may need to purchase several items to prepare your home and help you recover. These products are widely available. For your convenience, you may purchase them through the RecoveryCare Store.

Here is a list of items that your health care providers may suggest you purchase:

- Cold pack
- Over door pulley
- Shoulder support pillow
- Shoulder sling
- Shoulder brace
- T-bar shoulder exerciser
- Hand rails
- Bedside commode
- Therapeutic exercise band
- Therapeutic exercise ball
- Wrist exercise weights
- Foam exercise roll
- Shoulder tape kit
- Prepackaged meals

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Fig. 19

Charles F. Eaton

Prepared by Richard M. Konsens, M.D.

Calendar

Sign Out

Week

Month

Pathway

Back

New Appl.

New Task

Message Center

Today is May 3, 2001

### Patient Hospital Evaluation

Whether you came to our medical center for scheduled treatment or under emergency circumstances, we appreciate your confidence in our healthcare team and hope your stay was pleasant. Your comments help us to improve the services we provide. Please fill out this form and rate our services by selecting the response which best suits your experience.

1. Friendliness and courtesy of admitting office staff

- ☐ Very Good
- ☐ Good
- ☐ Average
- ☐ Fair
- ☐ Poor

2. Explanation of hospital policies and routines.

- ☐ Very Good
- ☐ Good
- ☐ Average
- ☐ Fair
- ☐ Poor

3. Overall quality of Nursing Care

- ☐ Very Good
- ☐ Good
- ☐ Average
- ☐ Fair

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Fig. 20



205720" B 2448860

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Charles F. Eaton

Prepared by Richard M. Konsens, M.D.

Task List

Sign Out

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Pathway

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New Appt.

New Task

Message Center

Today is May 3, 2001

### Do's and don'ts after rotator cuff surgery

Print version

After you complete your supervised treatments, there are a number of things you should keep in mind for the months and years ahead.

#### Do's

- Continue the final home or gym exercise program given to you by your physical therapist. This will keep the shoulder muscles strong and supportive while maintaining your range of motion.
- Slowly increase your level of activity by adding different activities into your routine. Remember, your endurance will continue to improve for several months.
- Return to see your orthopedic surgeon if you experience pain that increases or radiates from the shoulder, muscle weakness, painful catching, feelings of instability or insecurity, or loss of range of motion.
- Drink adequate amounts of fluid. Hydration is very desirable for recovery, so make sure you drink adequate amounts of water, even if you aren't thirsty. Fluids also clean the bladder and clear your system of toxins.
- Make sure you consume at least 800 to 1500 calories per day. Nutrition is important following surgery, but your food does not necessarily have to be home-cooked and hot.
- Continue rebuilding and strengthening the muscles and soft tissue surrounding the shoulder with your exercises. It is also important to regain and maintain an active lifestyle.

220

Fig. 21

205720" B2448860

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Task List Physician Directory Store

## Create a Duplicate Account

recoverycare

Use this page to provide access to your friends, family members, or caregivers. Duplicate Accounts will have the exact same privileges you possess, including the ability to view and update all areas of your Website.

CANCEL

### Choose a User Name

ENTER A USER NAME from 5 - 20 characters, numbers and letters only (no spaces).

USER NAME

Choose a Password

ENTER A PASSWORD from 8 - 15 characters, using letters and numbers only, no spaces. Please note, this password is case sensitive.

ENTER A PASSWORD

CONFIRM YOUR PASSWORD

CREATE DUPLICATE ACCOUNT

ABOUT RECOVERYCARE | TERMS OF USE | PRIVACY POLICY | HELP

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Fig. 22A



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Fig. 22B

CUSTOMER SERVICE

RecoveryCare Help

Task List/Calendar/Pathway

Task List

Week/Month - Calendar

Pathway

Message Center, InBox,  
Discussions

Account/Duplicate Account

Physician Website

RecoveryCare Store

Contact Information

Task List

**Task List.** "Click" on each Task and it will open on a page of reference or educational material related to your diagnosis, treatment, or recovery. When you have completed your Task, "click" on box labeled, Done, to the right of the Task and it will drop to the bottom of your list. To ensure a successful recovery, you need to complete all your Tasks on timely basis.

**New Appt.** "Click" on this button to enter new Appointments on your Task List and Calendar. You can also create Appointment Reminders that will appear on your Task List, where you can "click" on them to make changes to or delete the New Appt. Once the Due Date of the Appointments or Reminders has passed, they will no longer appear on your Task List.

**New Task.** "Click" on this button to add new items to your Task List. Enter the Start and Due (end) Dates for the days you want the New Task to appear in your Task List where you can "click" on them to make changes to or delete the New Task. Once the Due Date has passed, it will no longer appear on your Task List.

**Next Phase/GO ON.** Once all your Tasks are Done, go to the bottom of the Task List and "click" the GO ON button. You'll get a new list of Tasks based on the new Phase of your Recovery Pathway.

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Fig. 23

20250824 09:44:28



205120 8448860

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REGISTER WITH RECOVERYCARE

## RecoveryCare Physician Registration Form



RecoveryCare respects the confidentiality of the provider-patient relationship. We comply with the standards set by the Health on the Net (HON) Foundation. We do not sell or reveal your personal or medical information to any third party, unless you provide your consent, except to the extent necessary to comply with applicable laws, or legal proceedings. For complete details, please read our [Terms of Use](#) and [Privacy Policy](#).

Please provide the following information to create your Physician Website.

### NAME

First name, middle initial, last name, suffix

### Medical Specialty (Please check one)

☐ Orthopedics ☐ Rheumatology ☐ Neurosurgery ☐ Podiatry ☐ Osteopathic Medicine

E-MAIL ADDRESS (This information will not be visible to your patients.)

### Practice Name

Practice Website Address (Does not appear in directory)

### Address 1

### Address 2

### City, State, Zip Code

Office Phone Number, Office Fax Number

Submit Form

Reset Form

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Fig. 24A

2025120" B2448860

262

Home Physician Directory Store

## M.D. Profile

recoverycare™

### INTRODUCTION

→ **Welcome to RecoveryCare!** Complete the following pages to update your personalized web page. Not all of the information you provide will be displayed on your web page. Items that are optional or will not appear on your site are indicated.

→ Physicians are the only healthcare professionals who can register with **RecoveryCare**

Step 1 2 3

### Personal Information

**YOUR NAME** Enter your name as you would want it to appear on your web site.

| FIRST NAME           | MI Optional          | LAST NAME            | SUFFIX               |
|----------------------|----------------------|----------------------|----------------------|
| <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> |

**E-MAIL ADDRESS** This will not be visible to patients.

**TITLE AND DEGREE** This information does NOT appear on your web site. Choose your title and degree.

(choose from list below)

**MEDICAL ASSOCIATION AFFILIATION** Select multiple associations by pressing the control (CTRL) key and clicking as many names as apply. This information does not appear on your web site.

|   |                          |
|---|--------------------------|
| American Academy For Allergy, Asthma and Immunology | <input type="checkbox"/> |
| American Academy Of Dermatology                     | <input type="checkbox"/> |
| American Academy Of Family Physicians               | <input type="checkbox"/> |
| American Association for Hand Surgery (AAHS)        | <input type="checkbox"/> |

**INTRODUCTION** Optional. Enter text for the "Introduction" section of your web site here, you may use standard HTML tags for formatting.

**ENTER THE TEXT OF YOUR CURRICULUM VITAE** Optional. You may use standard HTML tags for formatting.

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Fig. 24B



205120" B448860

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Home Physician Directory Store

# M.D. Profile

recoverycare<sup>™</sup>

Step 1 2 3

## Practice Information

**PRACTICE NAME**

**MEDICAL SPECIALTY:** Choose your medical specialty from the list below.

**PRACTICE SPECIALTY:** Enter any medical procedures you would like listed on your web site, for example, Total Hip Replacement Surgery. Separate your entries with a semicolon.

**PRACTICE ADDRESS:** Enter the address and phone number for your primary office. This information will appear on your web site.

**STREET ADDRESS LINE ONE** **STREET ADDRESS LINE TWO** Optional.

**CITY** **STATE** **ZIP CODE**

**DAY TIME TELEPHONE NUMBER** **FAX NUMBER**

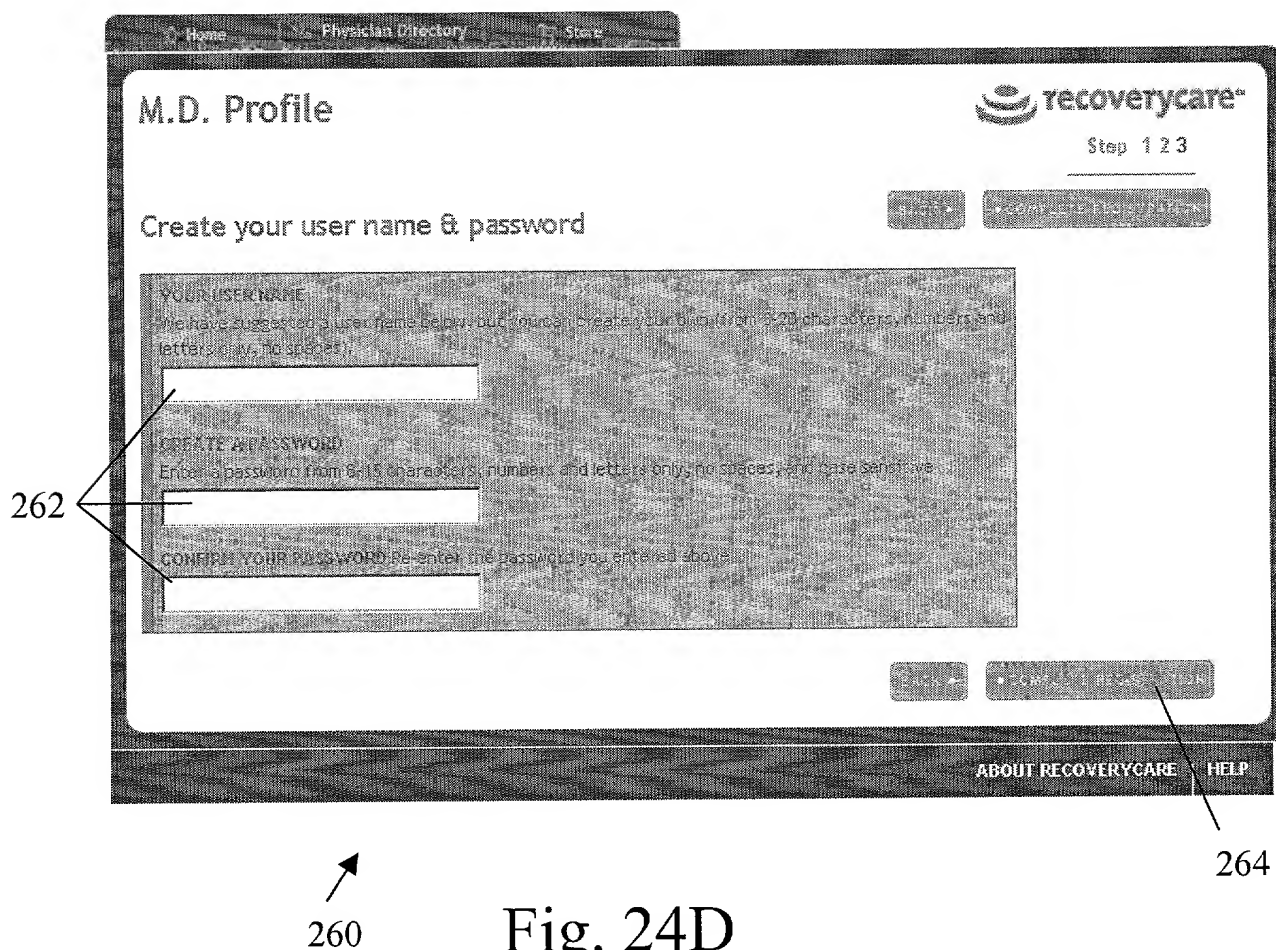
**GENERAL COMMENTS:** Optional. Enter text for the "General Comments" section of your web site here. You may use standard HTML tags for formatting.

**OFFICE DIRECTIONS:** Optional. Enter text for the "Directions To my Office" section of your web site. You may use standard HTML tags for formatting.

256

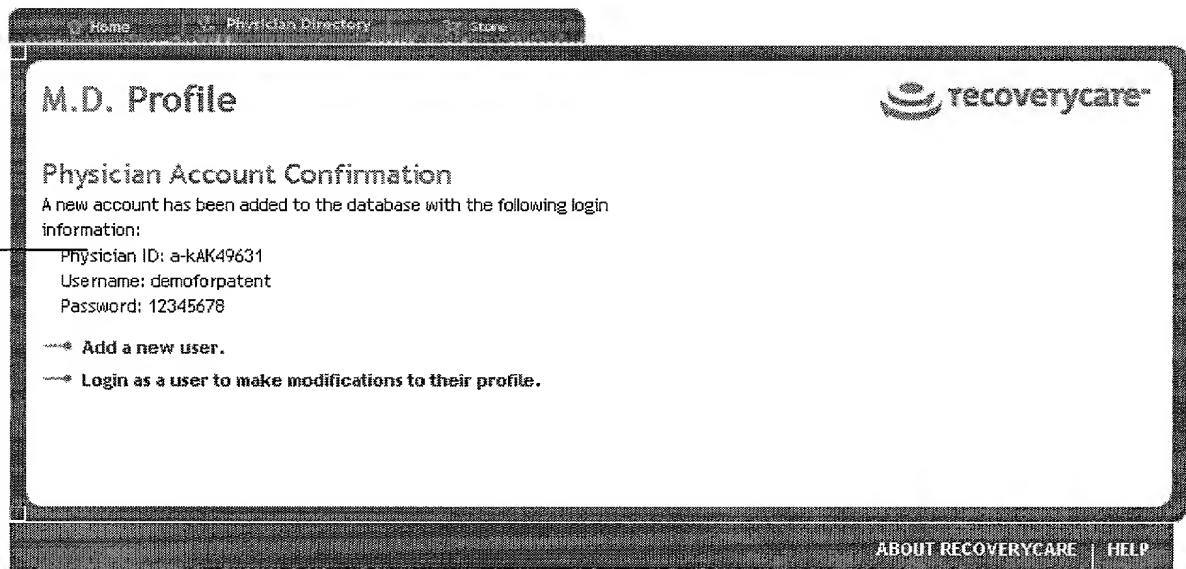
Fig. 24C

20070208244360



09644720 B2443360

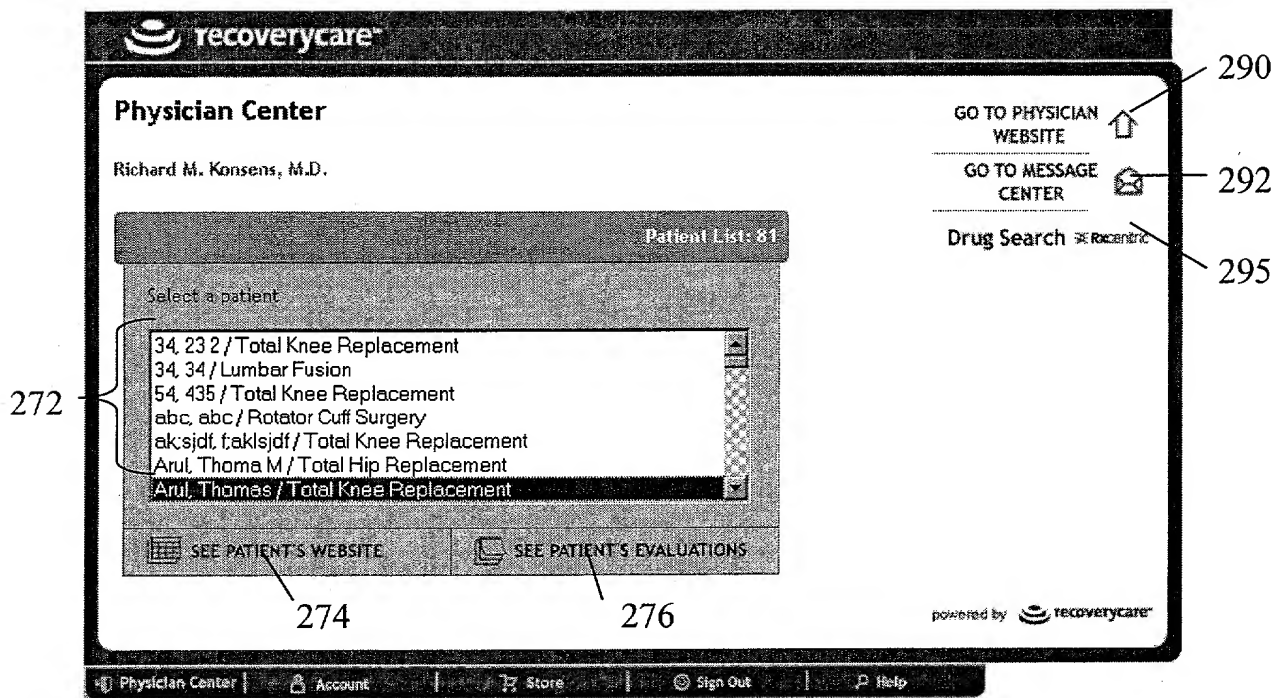
268



266

Fig. 24E

2009-04-20 14:44:36

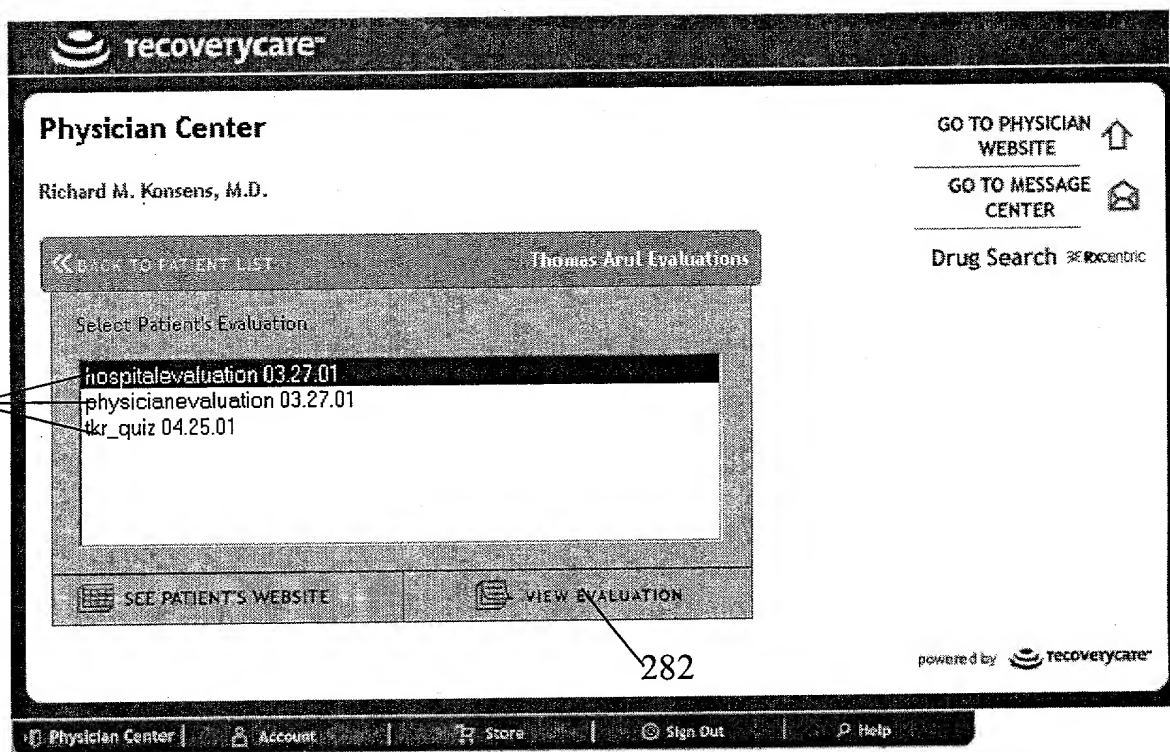


270

Fig. 25

20091208 144836

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Fig. 26

## Physician Center

Richard M. Konsens, M.D.

GO TO PHYSICIAN  
WEBSITE 

GO TO MESSAGE  
CENTER 

Drug Search 

« BACK TO PATIENT EVALUATION LIST

Thomas Arul Evaluations

Ekr\_quiz 04.25.01

1. The most common reason for knee replacement surgery is...

☐ Osteoarthritis of the knee joint.

☐ Osteoarthritis of the knee joint.

2. Which is not a good reason to have a knee replacement?

☐ You want to return to playing tennis.

☐ You want to return to playing tennis.

3. During surgery to replace the knee joint, the end of the thigh bone, or femur...

☐ Is removed and replaced with a metal covering.

☐ Is removed and replaced with a metal covering.

4. All degenerative knee joints require knee replacement surgery.

☐ False

☐ True

5. Complications associated with knee replacement surgery do NOT include:

☐ Heart failure.

☐ Blood clots in the legs (thrombophlebitis).

6. Patients with artificial joints are more susceptible to infection.

☐ In all parts of the body.

☐ Only around the knee joint.


 BACK TO PATIENT LIST


powered by 



## Physician Center

Richard M. Konsens, M.D.

GO TO PHYSICIAN  
WEBSITE 

GO TO MESSAGE  
CENTER 

Drug Search 

[« BACK TO PATIENT EVALUATION LIST](#)

Thomas Arul Evaluations

physicianevaluation 03.27.01

1. How would you rate your physician's willingness/ability to listen to you and answer your questions?

Answer:

Patient Answer: 1: Very Good

2. Please rate the friendliness and courtesy of the office staff.

Answer:

Patient Answer: 1: Poor

3. Please rate the amount of time your physician was able to spend with you.

Answer:

Patient Answer: 1: Very Good

4. Please rate our ability and timeliness to schedule appointments.

Answer:

Patient Answer: 1: Good

5. Do you feel that your physician helps you understand your medical problems(s)?

Answer:

Patient Answer: 1: Fair

6. Would you recommend your physician to family/friends?

Answer:

Patient Answer: 1: Definitely Not

7. Please share with us any additional suggestions or comments you may have.

Answer:

Patient Answer: 1: All the major changes should work!!! Thomas



[BACK TO PATIENT LIST](#)

## Physician Center

Richard M. Konsens, M.D.

GO TO PHYSICIAN  
WEBSITE 

GO TO MESSAGE  
CENTER 

Drug Search  Rxcentric

### ← BACK TO PATIENT EVALUATION LIST Thomas Arul Evaluations

Hospital evaluation 03.27.01

1. Friendliness and courtesy of admitting office staff

Very Good

2. Explanation of hospital policies and routines

Fair

3. Overall quality of Nursing Care

4. Opinion of teamwork among nurses, physicians and staff

Fair

5. Friendliness and courtesy of nursing staff

Very Good

6. Promptness in answering your call for assistance

7. Extent to which you were informed about your condition/treatment throughout your hospital stay and discharge

Poor

8. Compassion and sensitivity of nurses to your needs

Average

9. Respect for your privacy

Very Good

10. Extent to which your family was informed of and participated in your

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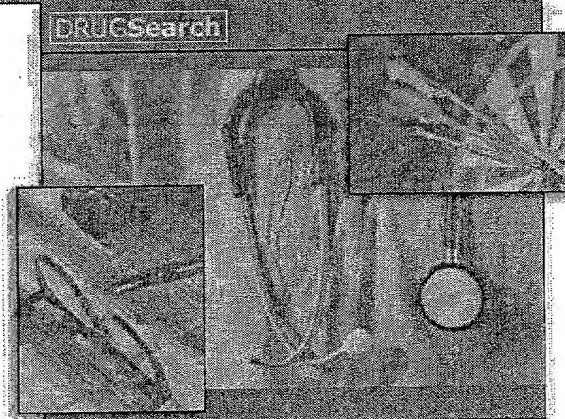
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Clients »

Facts and News »

Why Marketing Online is a Necessity »

Physician Services »



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Fig. 28